

How to find your serial number and firmware versions.

In order to get you the support you need, our technicians will require the serial number and firmware version of your equipment. This document will help you identify where to obtain this information. Find your Planmecca equipment in this document and follow the instructions. If you aren't able to identify your serial number or firmware versions, no worries. Our technical support staff will help you find it during your appointment.

Planmecca ProMax®

The Planmecca ProMax® with Color GUI firmware can be found by turning the machine off and on by the green button located at the back of the machine.



The Planmecca ProMax® with Planmecca ProTouch™ unit and GUI firmware can be found by entering the 'Wrench' menu, selecting the 'About' tab, then selecting 'Component Information'.

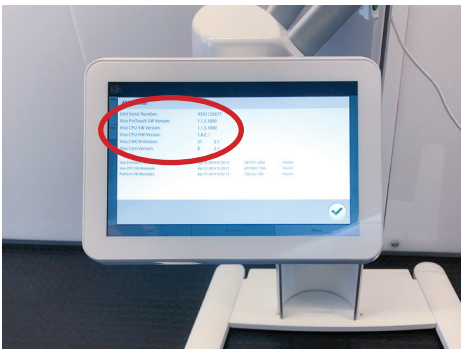


The Planmeca ProMax® serial number can be found on this label at the base of the column.



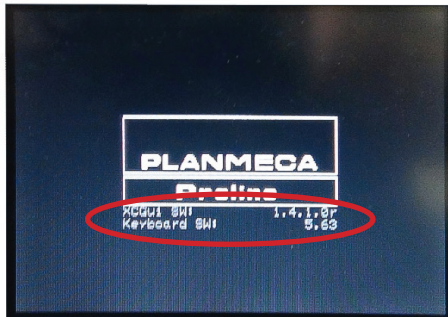
Planmeca Viso™

The Planmeca Viso™ with Planmeca ProTouch™, unit and ProTouch firmware as well as unit serial number, can be found by entering the 'Wrench' menu, selecting the 'About' tab, and then selecting 'Component Information'.



Planmeca Proline™ XC

The Planmeca Proline™ XC firmware version can be found by turning the machine off and on by the white switch located behind the GUI touchscreen.

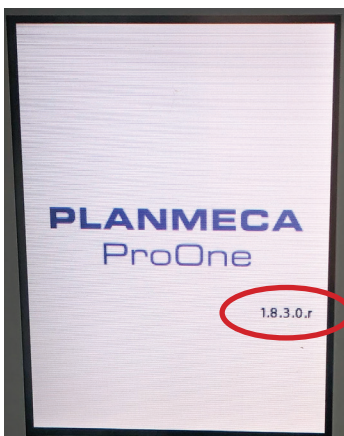


The Planmeca Proline™ XC serial number can be found on this label at the base of the column.



Planmeca ProOne®

The Planmeca ProOne® firmware version can be found by turning the machine off and on by the black switch located at the back of the machine.

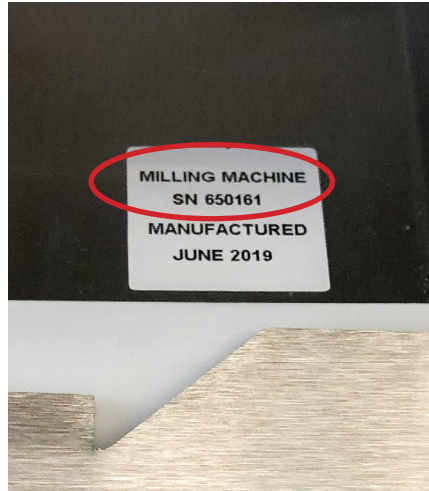
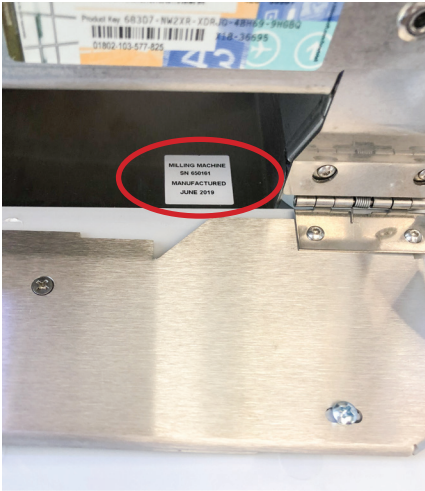


The Planmeca ProOne® serial number can be found on this label at the base of the column.



CAD/CAM Planmeca PlanMill® 40, 40 S, and 30 S

The serial number for the Planmeca PlanMill® units can be found by pressing on the raised horizontal lines on the lower front panel of mill. This will open the panel and the serial number is inside.



CAD/CAM Planmeca Emerald™ and Planmeca PlanScan® wands

The serial number of your digital intraoral scanner is located on the bottom of the unit.

